

4flow management.



As an award-winning employer and specialist for logistics and supply chain management, 4flow unites consulting, software development, supply chain services, and research in one innovative business model. Our business unit 4flow management continuously plans, optimizes, and manages supply networks as a neutral 4PL with innovative concepts in transportation and network management.

4flow is continuing its successful growth again this year. Grow with us, and become part of an excellent team at our office in Pilsen, Czech Republic or Budapest, Hungary as a:

## **Customer Support Specialist** Transportation & Logistics

## Your responsibilities

As a member of the 4flow team, you will manage the efficient movement of goods through our customers' logistics networks in order to ensure material availability. Your primary tasks in this position will include:

- Guaranteeing the smooth execution of all areas of transportation for day-to-day operations using our transportation management system
- Handling shipping exceptions while ensuring that information flows to the customer and other relevant parties involved
- Assisting in case of inquiries to find solutions
- Checking invoices from carriers and other service providers

## Your profile

- You have gained practical experience in a service-oriented field of work and are highly focused on customer-service
- You are able to quickly prioritize during busy periods while still communicating in a friendly and solution-oriented way
- You are experienced in using IT systems and have strong communication skills in German and/or English
- You are interested in the field of logistics and enjoy working in a dynamic and international environment

We offer an excellent corporate culture and individual education opportunities to support your further development. Your future colleagues look forward to sharing their knowledge and experience with you.

Ready for 4flow? Then please apply online in English through our job portal or call Isabelle Tobler at +49 30 39740-o.



